

## Sewer and Water Abatement Requests

The Board is presented with abatements for sewer and water at 5 West Street, and a property on French Street.

DPW and the Collectors office are forming their recommendations.

## David Nixon

---

**From:** WaterWorks  
**Sent:** Friday, June 12, 2015 1:24 PM  
**To:** David Nixon  
**Cc:** Public Works; Collector  
**Subject:** 6 French St. water abatement

David,

The water regulations do not have any provisions regarding hardship cases. We only can agree to an adjustment based on an inaccurate/ malfunctioning meter. The party applying for the abatement is not saying that the meter reading was wrong. Any reduction in her bill is solely up to the discretion of the Water Commissioners.

Sharron Gifford  
Hadley DPW Water Division  
413-586-8756

Must be filed with Water Commissioners by October 1 or if the bill for the real estate tax of which the sewer or water use charge became a part within 30 days after the tax bill was first mailed.

STATE TAX  
FORM 128-S-W

Received  
DO NOT WRITE IN THIS SPACE.  
WARD..... PAGE..... LINE.....

THE COMMONWEALTH OF MASSACHUSETTS

Town of Hadley

APPLICATION FOR ABATEMENT

Sewer use charge  Water use charge

To the Board 2015  
Water Commissioners

NAME OF APPLICANT Marcy Moffet

POST-OFFICE ADDRESS P.O. Box 306

The above-named person aggrieved by a Water use charge hereby applies for an abatement.

NAME OF PERSON ASSESSED Marcy Moffet

Location and Description of Property — No. of Street, Plan, or Lot, and Area of Land. Description must be sufficiently accurate to identify the premises.

6 French St  
Hadley, MA

Acct #344  
Bill #4424

Sewer use charge 215600CF Assessed \$ 8135.46 Amount Paid \$ 0

Charge Paid by ..... on .....

IF THE APPLICANT IS NOT THE PERSON ASSESSED, what is the applicant's interest in the property? SPECIFY:  
When was such interest acquired? DATE

Complete statement of reasons for this application: BETWEEN 5/5/14 & 12/2/14 I HAD A MAJOR WATER LEAK IN MY CENLAR THAT I WASN'T AWARE OF DUNCE OF THE WATER DEPT. WAS THERE AND ADVISED ME OF THE LEAK. PLEASE REFER TO ATTACHED ACCOUNT SUMMARY FOR MY NORMAL USAGE. IF THE WATER RATE CHARGE FOR THE USE COULD BE REDUCED TO MY USUAL, HISTORIC LEVEL I WOULD BE GRATEFUL

SUBSCRIBED THIS 4TH day of JUNE, 2015 UNDER THE PENALTIES OF PERJURY.

SIGNATURE OF APPLICANT Marcy A. Moffet NAME IN FULL

THE FILING OF THIS APPLICATION DOES NOT STAY THE COLLECTION OF THE CHARGE. IT SHOULD BE PAID AS ASSESSED. REFUND WILL FOLLOW IF ABATEMENT IS ALLOWED.

THIS FORM APPROVED BY THE DEPARTMENT OF REVENUE.

# TaxLink

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  - Water/Sewer Billing

WATER BILLING ACCOUNTS		844-MON-331-MARGO		METER 417-544					
6-FRENCH ST									
CYCLE	SERVICE	PRIOR	CURRENT	USE	WATER	SEWER	FEES	TOTAL	
1	2012-1	06/08/11	41900	42500	1500	16.98	27.60	0.00	73.58
2	2012-2	11/28/11	42500	42700	200	16.98	29.20	0.00	46.18
3	2013-1	05/23/12	42700	43200	500	18.73	23.00	0.00	66.73
4	2013-2	11/27/12	43200	44000	800	20.48	36.80	0.00	87.28
5	2014-1	05/15/13	44000	44900	900	22.23	41.40	0.00	94.03
6	2014-2	11/19/13	44900	45600	700	18.23	32.20	0.00	100.43
7	2015-1	05/05/14	45600	46500	900	20.23	43.80	0.00	108.03
8	2015-2	12/02/14	46500	46600	100	21.36	48.06	0.00	159.41

REVIEW CHOICE | OF | ENTER | MORE HISTORY |

TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

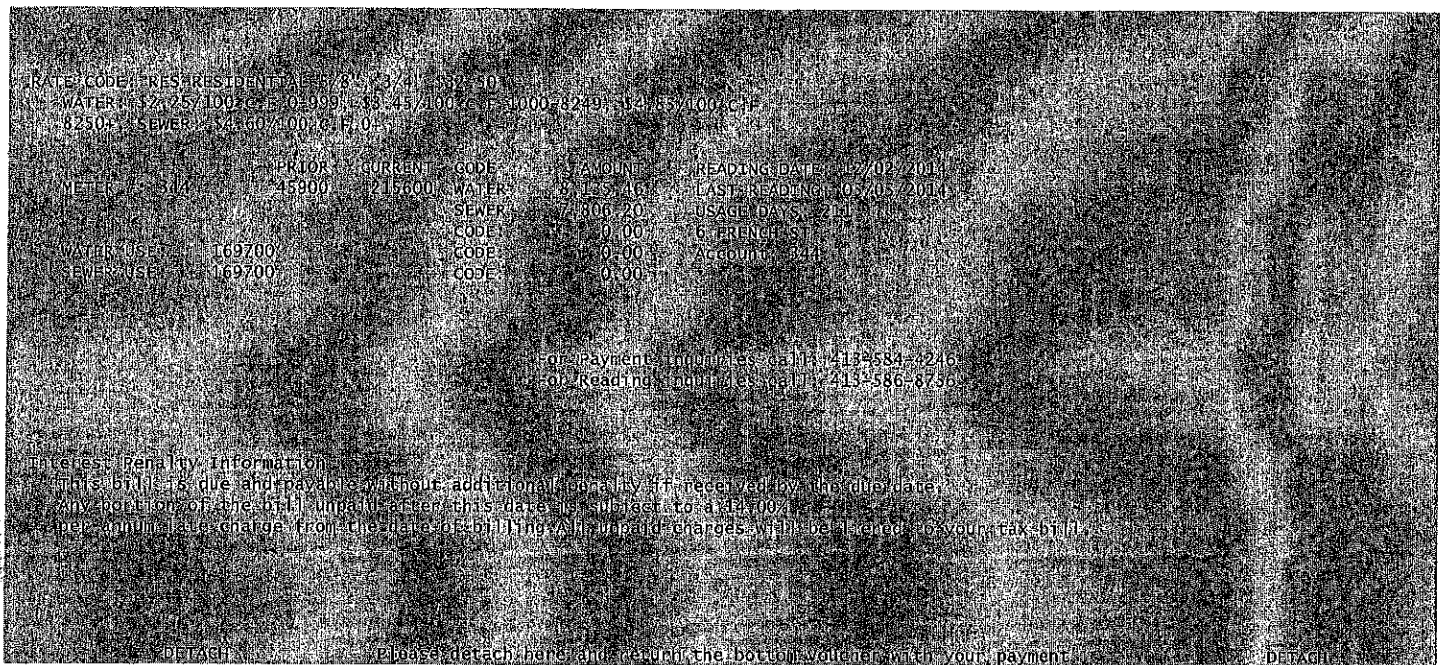
SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

TOWN OF HADLEY 4424  
2015 WATER/SEWER DEMAND CYCLE #2 DEMAND DATE: 06/05/2015

Account: 344  
Meter: 344  
Service: 6 FRENCH ST

MOFFET MARCY M  
P.O. BOX 306  
HADLEY MA 01035

WATER	8,135.46
SEWER	7,806.20
CODE:	0.00
CODE:	0.00
CODE:	0.00
ABATEMENT:	0.00
UNPAID BALANCE	15,941.66
PENALTY & DEMAND	757.10
AMOUNT DUE BY 06/05/2015	16,708.76



MAKE PAYMENT TO:

TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

TOWN OF HADLEY 4424  
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Must be filed with Sewer Commissioners by October 1 or if the bill for the real estate tax of which the sewer or water use charge became a part within 30 days after the tax bill was first mailed.

STATE TAX FORM 128-S-W

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THE COMMONWEALTH OF MASSACHUSETTS

Town of Hadley

APPLICATION FOR ABATEMENT

Sewer use charge  Water use charge

2015

To the Board Sewer Commissioners

NAME OF APPLICANT Marcy Moffet

POST-OFFICE ADDRESS P.O. BOX 306

The above-named person aggrieved by a Sewer use charge hereby applies for an abatement.

NAME OF PERSON ASSESSED Mary Moffet

Location and Description of Property — No. of Street, Plan, or Lot, and Area of Land. Description must be sufficiently accurate to identify the premises.

6 French St  
Hadley Ma 01035

Acct # 344  
Bill # 4424

Sewer use charge  Water use charge 215600 CF Assessed \$ 7806.20 Amount Paid \$ 0

Charge Paid by on

IF THE APPLICANT IS NOT THE PERSON ASSESSED, what is the applicant's interest in the property? SPECIFY:

PRESENT OWNERSHIP, MORTGAGE OR WHAT OTHER INTEREST When was such interest acquired? DATE

Complete statement of reasons for this application: BETWEEN 5/5/14 & 12/2/14 I HAD A MAJOR WATER LEAK IN MY CELLAR THAT I WASN'T AWARE OF. ALL THE LEAKED WATER RAN OUT OF THE CELLAR INTO THE STREAM BEHIND MY HOUSE, WITHOUT RUNNING INTO THE SEWER SYSTEM. PLEASE REFER TO ATTACHED ACCOUNT SUMMARY FOR NORMAL USAGE. BRUCE FROM THE WATER DEPT. WAS THERE & ADVISED ME OF THE LEAK.

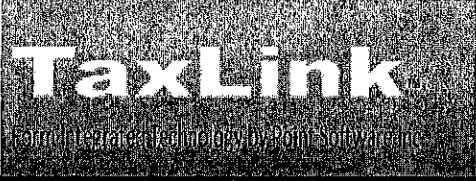
average use is 6.75 CF per cycle = \$31.05 sewer charge. please abate \$7775.15 reducing amount due to \$31.05

SUBSCRIBED THIS 4TH day of JUNE, 2015, UNDER THE PENALTIES OF PERJURY.

SIGNATURE OF APPLICANT Marcy A. Moffet

THE FILING OF THIS APPLICATION DOES NOT STAY THE COLLECTION OF THE CHARGE. IT SHOULD BE PAID AS ASSESSED. REFUND WILL FOLLOW IF ABATEMENT IS ALLOWED.

THIS FORM APPROVED BY THE DEPARTMENT OF REVENUE.



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WATER/SEWER COLLECTION
ZEN Reports
Commitment Status
Excise Billing
Lien Certificate
Payment Balancing
RE/PP District Billing
Tax Title / Letters
Water/Sewer Billing

WATER BILLING ACCOUNTS 314 MORFET MARCO M METER #11 934
6 FRENCH ST
Table with columns: YEAR, SERVICE, PRIOR, CURRENT, USE, WATER, SEWER, FEES, TOTAL

Connect Cancel



TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

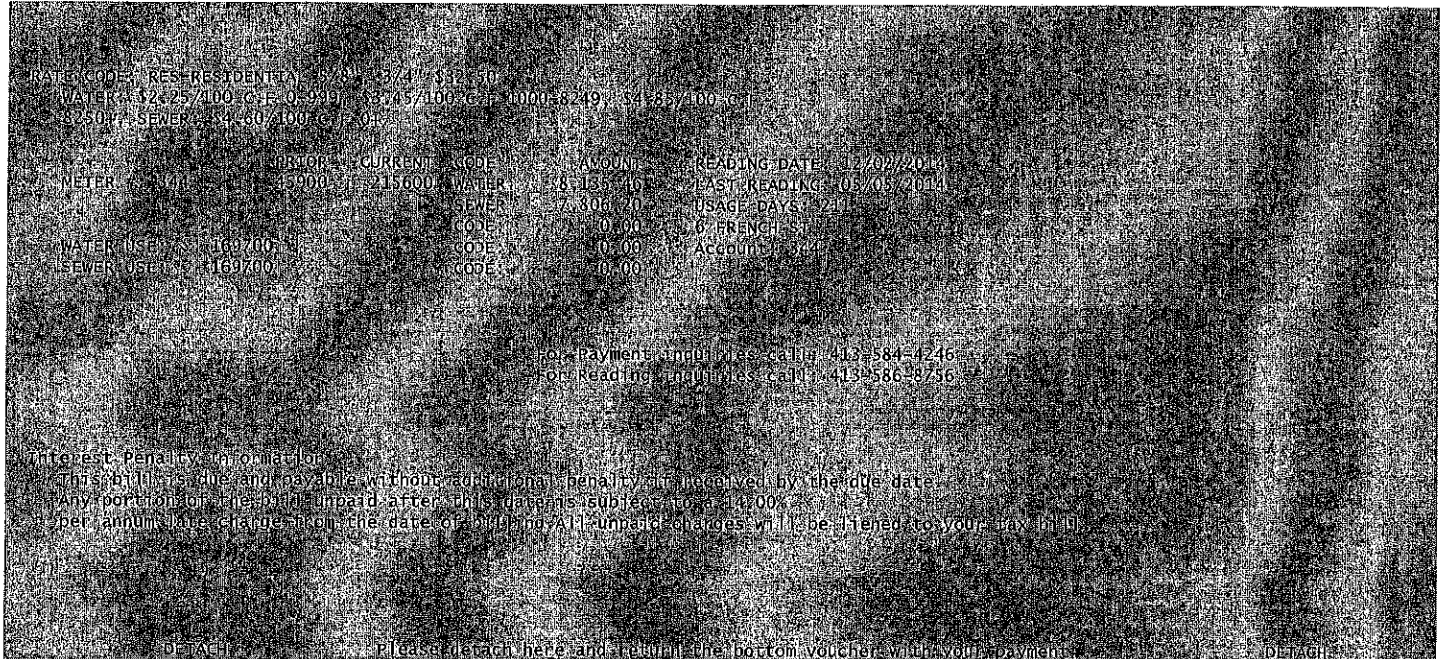
SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

MOFFET MARCY M  
P.O. BOX 306  
HADLEY MA 01035

TOWN OF HADLEY 4424  
2015 WATER/SEWER DEMAND CYCLE #2 DEMAND DATE: 06/05/2015

Account: 344  
Meter: 344  
Service: 6 FRENCH ST

WATER	8,135.46
SEWER	7,806.20
CODE:	0.00
CODE:	0.00
CODE:	0.00
ABATEMENT:	0.00
UNPAID BALANCE	15,941.66
PENALTY & DEMAND	757.10
AMOUNT DUE BY 06/05/2015	16,708.76



MAKE PAYMENT TO:

TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

TOWN OF HADLEY 4424  
2015 WATER/SEWER DEMAND CYCLE #2 DEMAND DATE: 06/05/2015

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Meter: 344  
Service: 6 FRENCH ST

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P.O. BOX 306  
HADLEY MA 01035

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SEWER	7,806.20
CODE:	0.00
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ABATEMENT:	0.00
UNPAID BALANCE	15,941.66
PENALTY & DEMAND	757.10
AMOUNT DUE BY 06/05/2015	16,708.76



Must be filed with Sewer Commissioners by October 1 or if the bill for the real estate tax of which the sewer or water use charge became a part within 30 days after the tax bill was first mailed.

STATE TAX FORM 128-S-W

THE COMMONWEALTH OF MASSACHUSETTS

Town of Hadley

Received  
DO NOT WRITE IN THIS SPACE.  
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APPLICATION FOR ABATEMENT

Sewer use charge  Water use charge

2015

To the Board Sewer Commissioners

NAME OF APPLICANT Thomas Brennan

POST-OFFICE ADDRESS 5 West St Hadley Ma 01035

The above-named person aggrieved by a Sewer use charge hereby applies for an abatement.

NAME OF PERSON ASSESSED .....

Location and Description of Property — No. of Street, Plan, or Lot, and Area of Land. Description must be sufficiently accurate to identify the premises.

5 West Street acct # 1396  
Hadley Ma 01035 bill # 3546 (cycle # 2)

Sewer use charge  
Water use charge 79400 CF Assessed \$ 3652.40 Amount Paid \$ 0

Charge Paid by ..... on .....

IF THE APPLICANT IS NOT THE PERSON ASSESSED, what is the applicant's interest in the property? SPECIFY:

When was such interest acquired? DATE

PRESENT OWNERSHIP, MORTGAGE OR WHAT OTHER INTEREST

Complete statement of reasons for this application: (See Attached)  
#1: New Abatement Request #4: Copy of "typical" bill  
#2: Old abatement Request #5: Prior Abatements  
#3: Copy of new bill

CONTENTIONS OF LAW RAISED

SUBSCRIBED THIS 9th day of June, UNDER THE PENALTIES OF PERJURY.

SIGNATURE OF APPLICANT Thomas Brennan NAME IN FULL

THE FILING OF THIS APPLICATION DOES NOT STAY THE COLLECTION OF THE CHARGE. IT SHOULD BE PAID AS ASSESSED. REFUND WILL FOLLOW IF ABATEMENT IS ALLOWED.

Must be filed with Water Commissioners by October 1 or if the bill for the real estate tax of which the sewer or water use charge became a part within 30 days after the tax bill was first mailed.

STATE TAX  
FORM 12B-S-W

THE COMMONWEALTH OF MASSACHUSETTS

Town of Hadley

Received  
DO NOT WRITE IN THIS SPACE.  
WARD..... PAGE..... LINE.....

APPLICATION FOR ABATEMENT

Sewer use charge  Water use charge

2015

To the Board Water Commissioners

NAME OF APPLICANT Thomas Brennan

POST-OFFICE ADDRESS 5 West St Hadley Ma 01035

The above-named person aggrieved by a Sewer Water use charge hereby applies for an abatement.

NAME OF PERSON ASSESSED

Location and Description of Property — No. of Street, Plan, or Lot, and Area of Land. Description must be sufficiently accurate to identify the premises.

5 West St Hadley Ma 01035 acct # 1396 bill # 3546 (cycle #2)

Sewer use charge 79400 CF Assessed \$ 3755.91 Amount Paid \$ 0

Charge Paid by \_\_\_\_\_ on \_\_\_\_\_

IF THE APPLICANT IS NOT THE PERSON ASSESSED, what is the applicant's interest in the property? SPECIFY:

When was such interest acquired? DATE

PRESENT OWNERSHIP, MORTGAGE OR WHAT OTHER INTEREST

Complete statement of reasons for this application: (See Attached)

CONTENTIONS OF LAW RAISED

SUBSCRIBED THIS 9th day of June, UNDER THE PENALTIES OF PERJURY.

SIGNATURE OF APPLICANT Thomas Brennan NAME IN FULL

THE FILING OF THIS APPLICATION DOES NOT STAY THE COLLECTION OF THE CHARGE. IT SHOULD BE PAID AS ASSESSED. REFUND WILL FOLLOW IF ABATEMENT IS ALLOWED.

THIS FORM APPROVED BY THE DEPARTMENT OF REVENUE.

Thomas Brennan

5 West Street  
Hadley, MA, 01035  
646-734-9087  
brennan@tomis.com

June 9th, 2015

Water and Sewer Board (Select Committee)  
Town of Hadley, MA  
230 Middle Street  
Hadley, Ma 01035

New Abatement  
Request

Dear Select Committee Members,

Thank you for considering my abatement request regarding the massive water leak at my house during the winter of 2013/2014 (5 West Street). Though we have met on this issue once before, (As we have discussed this leak spanned over two invoices.)

I understand (though you marked my previous abatement with the note "Next Bill to be adjusted") I must request an abatement regarding the second invoice separately.

It is my hope that you will officially extend the abatement from the first bill onto the second. For the first bill I received a 100% abatement for the sewer portion and a 52% abatement for the supply.

Here is the breakdown for my second invoice:

Water: \$3,755.91 (Typically \$127)

Sewer: \$3,652.40 (Typically \$142)

If I were to receive a 52% Abatement for Water - the result would be an abatement of **\$1,953.07** -with a remaining balance of \$1,802.84 for water supply.

If I were to receive a 100% abatement for the sewer (minus typical sewer usage of \$142) - the result would be an abatement of **\$3,510.40** and a remaining balance of \$142 for sewer.

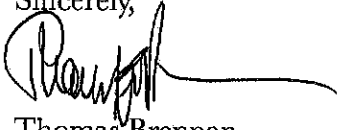
This would put the cost of the leak (for which I am held responsible) - at \$5,650.65.

Ouch. Obviously - this has been a terrible incident for everyone and I again apologize for not recognizing what was happening sooner.

Please know - Though the sound was distant, I now know what to listen for. I have been shown how to check my water meter and how to shut off the water supply to the different sections of the house (to test in the future.)

This will not happen again!

Sincerely,

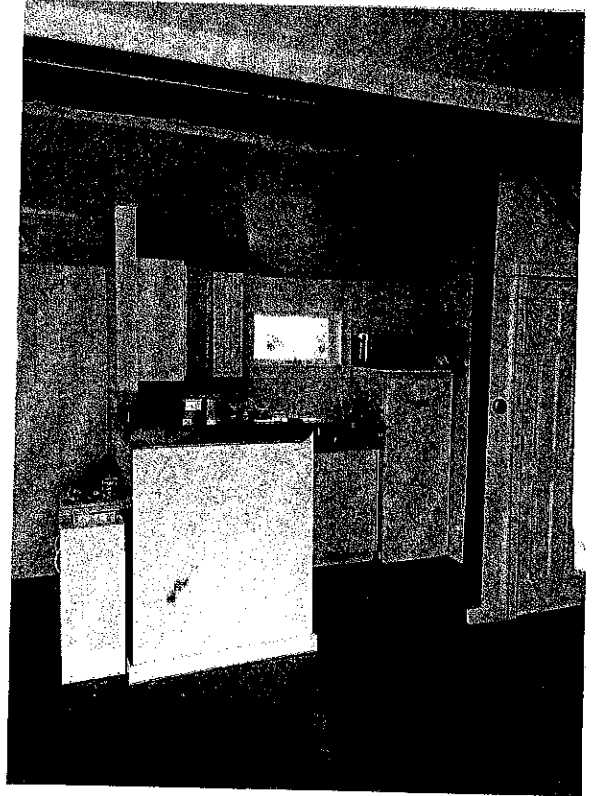
A handwritten signature in black ink, appearing to read 'Thomas Brennan', with a long horizontal flourish extending to the right.

Thomas Brennan

5 West Street

August 6th, 2013

**Burst Water pipe — Application for Abatement**



No evidence of leaking water.

Our life savings is leaking under the house while we're out installing a hammock post.

As far as we're concerned, life is grand, Hadley is a little slice of heaven.



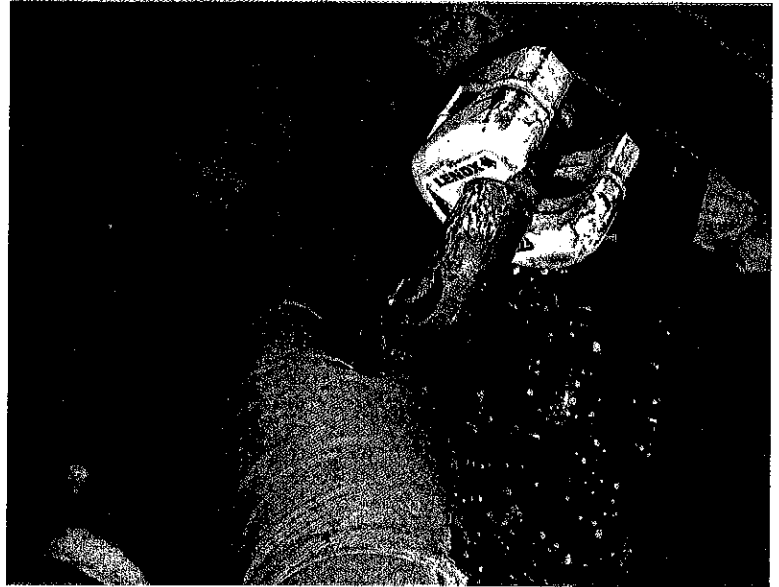
Previous  
Abatement  
Request

5 West Street

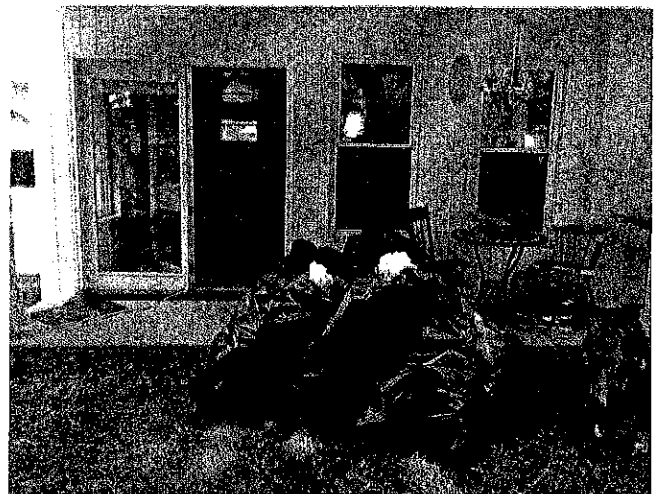
August 6th, 2013

**Burst Water pipe — Application for Abatement**

Finding the the leak through exploratory surgery.



Solution for future:  
Remove old insulation.  
Build plywood box with new  
insulation around pipes.  
Monitor water meter at the  
slightest suspicion!



Previous  
Mistake

**TO THE TAXPAYER:**  
STATE TAX FORM 147S THE COMMONWEALTH OF MASSACHUSETTS

Commitment No. 1  
Page and Line BILL# 1319  
ACCT# 1396

NAME OF CITY, TOWN OR DISTRICT HADLEY

SEWER DEPARTMENT

ABATEMENT CERTIFICATE  
SEWER No. 53

AUG 19 2014

This is to certify that the Sewer Board has granted an abatement of \$ 6863.20 on a Sewer Charge for the following cause or reason:

assessed to:  THOMAS BRENNAN  
S WEST ST

CAUSE OR REASON: INDIVIDUALS BE ABATED

TOTAL AMOUNT OF SEWER CHARGES \$ 6863.20  
ABATEMENT \$ 6863.20  
ADJUSTED AMOUNT \$ 0

FORM 648 HOBBS & WARREN

SEWER COMMISSIONERS  
THIS FORM APPROVED BY COMMISSIONER OF REVENUE

**TO THE TAXPAYER:**  
STATE TAX FORM 147W THE COMMONWEALTH OF MASSACHUSETTS

Commitment No. \_\_\_\_\_  
Page and Line FY 2015-1  
ACCT NO. 1396  
BILL NO. 1319

NAME OF CITY, TOWN OR DISTRICT HADLEY

WATER DEPARTMENT

ABATEMENT CERTIFICATE  
WATER No. 79

AUG 27 2014

This is to certify that the Water Board has granted an abatement of \$ 3,705.81 on a 2015 Water Charge for the following cause or reason.

assessed to:  THOMAS BRENNAN  
S WEST ST  
HADLEY, MA 01035

CAUSE OR REASON: SELECT BOARD VOTE

TOTAL AMOUNT OF WATER CHARGES \$ 7,141.21  
ABATEMENT \$ 3,705.81  
ADJUSTED AMOUNT \$ 3,435.40

FORM 649 HOBBS & WARREN, INC.

WATER COMMISSIONERS  
THIS FORM APPROVED BY COMMISSIONER OF REVENUE



MAKE PAYMENTS TO

BILL NUMBER

TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

TOWN OF HADLEY  
2015 WATER/SEWER BILL CYCLE #2

3546  
BILL DATE: 02/02/2015

SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

Account: 1396  
Meter: 1396  
Service: 5 WEST ST

BRENNAN THOMAS  
BRENNAN SUSAN  
5 WEST ST  
HADLEY MA 01035

WATER	3,755.91
SEWER	3,652.40
CODE:	0.00
CODE:	0.00
CODE:	0.00
ABATEMENT:	0.00
PREVIOUS BALANCE	3,435.40
PENALTY	280.67
AMOUNT DUE BY 03/02/2015 11,124.38	



RATE CODE: RES-RESIDENTIAL 5/8", 3/4" \$32.50  
WATER: \$2.25/100 C.F 0-999, \$3.45/100 C.F 1000-8249, \$4.85/100 C.F 8250+, SEWER: \$4.60/100 C.F 0+

METER #:	PRIOR	CURRENT	CODE	AMOUNT	READING DATE:
1396	168400	247800	WATER	3,755.91	12/04/2014
			SEWER	3,652.40	05/16/2014
			CODE:	0.00	USAGE DAYS: 202
			CODE:	0.00	5 WEST ST
			CODE:	0.00	Account: 1396

*Second bill  
Associated with  
leak*

For Payment inquiries call: 413-584-4246  
For Reading inquiries call: 413-586-8756

Interest Penalty Information

This bill is due and payable without penalty if received by the due date:  
Any portion of the bill unpaid after this date is subject to a 14.00%  
per annum late charge from the date of billing. All unpaid charges will be liened to your tax bill.

DETACH

Please detach here and return the bottom voucher with your payment

DETACH

MAKE PAYMENT TO:

MAKE PAYMENTS TO  
TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035

TOWN OF HADLEY  
2015 WATER/SEWER BILL CYCLE #2

3546  
BILL DATE: 02/02/2015

Account: 1396  
Meter: 1396  
Service: 5 WEST ST

SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

BRENNAN THOMAS  
BRENNAN SUSAN  
5 WEST ST  
HADLEY MA 01035

WATER	3,755.91
SEWER	3,652.40
CODE:	0.00
CODE:	0.00
CODE:	0.00
ABATEMENT:	0.00
PREVIOUS BALANCE	3,435.40
PENALTY	280.67
AMOUNT DUE BY 03/02/2015 11,124.38	



**MAKE PAYMENTS TO**

TOWN OF HADLEY  
100 MIDDLE STREET  
HADLEY, MA. 01035  
  
SUSAN P. GLOWATSKY  
COLLECTOR OF TAXES

BRENNAN THOMAS  
BRENNAN SUSAN  
5 WEST ST  
HADLEY MA 01035

*Typical #s*

TOWN OF HADLEY  
2014 WATER/SEWER BILL CYCLE #2

**BILL NUMBER** 3560  
**BILL DATE:** 02/03/2014

Account: 1396  
Meter: 1396  
Service: 5 WEST ST

WATER	127.44
SEWER	142.60
CODE:	0.00
CODE:	0.00
CODE:	0.00
ABATEMENT:	0
PREVIOUS BALANCE	592.04
PENALTY	48.60
AMOUNT DUE BY 03/03/2014	910.68



RATE CODE: RES-RESIDENTIAL 5/8", 3/4" \$32.50  
WATER: \$2.25/100 C.F 0-999, \$3.45/100 C.F 1000-8249, \$4.85/100 C.F 8250+, SEWER: \$4.60/100 C.F 0+

METER #:	PRIOR	CURRENT	CODE	AMOUNT	READING DATE:
1396	16100	19200	WATER	127.44	11/27/2013
			SEWER	142.60	LAST READING: 05/30/2013
			CODE:	0.00	USAGE DAYS: 181
WATER USE:	3100		CODE:	0.00	5 WEST ST
SEWER USE:	3100		CODE:	0.00	Account: 1396

*Typical water bill*

For Payment inquiries call: 413-584-4246  
For Reading inquiries call: 413-586-8756

**Interest Penalty Information**

This bill is due and payable without penalty if received by the due date.  
Any portion of the bill unpaid after this date is subject to a 14.00%  
per annum late charge from the date of billing. All unpaid charges will be liened to your tax bill.

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Please detach here and return the bottom voucher with your payment

DETACH